

Office of State Uniform Payroll
State of Louisiana
Division of Administration

JOHN BEL EDWARDS
GOVERNOR



JAY DARDENNE
COMMISSIONER OF ADMINISTRATION

September 29, 2023

OFFICE OF STATE UNIFORM PAYROLL MEMORANDUM #2024-11

TO: LaGov HCM Agency Human Resources
and Employee Administration Staff

FROM: Andrea P. Hubbard
Director

SUBJECT: Payroll Deductions Authorized for Calendar Year 2024
and Statewide Vendor/Product Removed from Payroll Deduction

Upon review of the annual vendor applications, it has been determined that the following vendor/product will be removed from payroll deduction effective Jan. 1, 2024 due to the vendor not meeting the participation requirement:

Vendor	Product Code	Plan	Product Name
Louisiana Dental Plan, Inc.	PD/ND 23	LD23	Dental

The vendor has been notified that they are responsible for contacting employees with products being removed from payroll deduction. They will advise the employees on how premiums can be paid, e.g. bank draft or invoice, in order to keep their policies in force. Agencies will not receive a new SED-4 form to indicate the removal of this product.

All payroll deductions for this product/vendor will be stopped by the Office of Technology Services after the last payroll in December 2023. Agencies can run ZP255, Miscellaneous Plan Participation Report, to determine which employees have this plan type/deduction.

An updated list of vendors, authorized products, assigned codes and plans, as well as, the names, addresses, phone numbers, fax numbers and email addresses of the vendor Administrative, Billing and LA Sales Coordinators (VC-02) is attached for reference.

If you haven't already contacted **LA Sales Coordinators** via email or phone to invite vendors to agency vendor fairs, please do so for the October/November enrollment period. If emailing, remember to copy the Administrative Coordinators. Agencies can request vendors to email information/brochures about their products in a file format (word, excel, pdf, etc.) so that these files

can be attached to an email when notifying the employees of the vendor fair. This will allow employees to review information prior to the vendor fair.

Agencies should refer employees to the [OSUP Statewide Vendors/Products Approved webpage](#) for information on the miscellaneous insurance products available for payroll deduction. This page contains generic product definitions as well as the ability to search for information at the product or vendor level. Links maintained by the vendors have been added to OSUP's web pages that provide more details about the products offered to LA State Employees. These web pages should be printed by agencies for those employees who do not have access to the Internet.

Agencies must contact the vendor Billing and/or Administrative Coordinator for any concerns/problems with Statewide Vendor deductions. If for any reason the matter is unable to be resolved, please advise OSUP.

Continual communication between agency personnel, vendor Coordinators and OSUP is critical for accurate and efficient processing of employee deductions for all parties involved. Timely resolution of deduction problems is mandatory. Agency personnel are responsible for assuring that both verbal and written correspondence from coordinators is acted upon in a timely manner. Please make sure that all staff involved in this process is made aware of this information.

NOTE: With annual enrollment, all Statewide Vendors will need accurate agency contacts in order to send SED-4 forms to agencies for entry. Please make sure to update your agency's Statewide Vendor contacts in LaGov HCM by using transaction ZP200 (Agency Contacts). Please refer to the [Agency Contact Report Procedures](#) on the [OSUP Procedures Page](#) for complete details.

Throughout the year, Statewide Vendors may contact agencies to request a refund for an employee or to correct a deduction code that is being used for an incorrect product. Refer to the Statewide Vendor procedures available on the [OSUP Procedures Page](#) of our website for instructions:

- [Voluntary Benefits \(Insurance Products\) Product Code Correction](#)
- [Voluntary Benefits \(Insurance Products\) Vendor Refund Requests](#)

Also, refer to the [Statewide Miscellaneous Product Enrollment](#) help script for LaGov HCM system entry instructions for Statewide Vendor product enrollments.

Direct questions to a member of the OSUP Benefits and Financial Administration Unit at _DOA-OSUP-BFA@la.gov or (225):

Jodi Bullock	342.5377	Shaneen Watson	342.5345
Angela Collins	342.5354		

APH:JAB/kme

Attachment: [VC-02, Vendor/Coordinator Listing](#)