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| **Document Name and Location in RFP** | **Location in RFP** | **URL AFTER Migration** |
| Insured Agency List | p. 10RFP Section 1.5, Agency Definition | <https://www.doa.la.gov/media/051bt3lr/insured_agency_list_as>[\_of\_07012020.pdf](https://doa.la.gov/media/051bt3lr/insured_agency_list_as_of_07012020.pdf) |
| Worker’s Compensation Client Instructions | p. 83Attachment A: Scope of ServicesPart V Worker’s Compensation Program | <https://www.doa.la.gov/media/bksptvco/workers_compensation>[\_program\_client\_instructions.pdf](https://doa.la.gov/media/bksptvco/workers_compensation_program_client_instructions.pdf) |
| Property Program Client Instructions | p. 87Attachment A: Scope of Services Part VI Property Program | <https://www.doa.la.gov/media/uvulx4fr/property_program_client>[\_instructions.pdf](https://doa.la.gov/media/uvulx4fr/property_program_client_instructions.pdf) |
| Automobile Liability Client Instructions | 1. 90

Attachment A: Scope of ServicesPart VII Transportation, Medical Malpractice,& Cyber Program* 1. Automobile Liability Claims
 | <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |
| Auto Physical Damage Client Instructions | p. 90Attachment A: Scope of ServicesPart VII Transportation, Medical Malpractice,& Cyber ProgramB. Auto Physical Damage Claims | <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |
| Road Hazard Liability Client Instructions | p. 90Attachment A: Scope of ServicesPart VII Transportation, Medical Malpractice,& Cyber ProgramC. Road Hazard Liability Claims | <https://www.doa.la.gov/media/mmlely4x/road_hazard_liability_c>[lient\_instructions.pdf](https://doa.la.gov/media/mmlely4x/road_hazard_liability_client_instructions.pdf) |
| Wet Marine Client Instructions | p. 91Attachment A: Scope of ServicesPart VII Transportation, Medical Malpractice,& Cyber ProgramD. Wet Marine Claims | <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |

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| Aviation Client Instructions | p. 91Attachment A: Scope of ServicesPart VII Transportation, Medical Malpractice, & Cyber ProgramE. Aviation Claims |  <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |
| Medical Malpractice Client Instructions | p. 92Attachment A: Scope of ServicesPart VII Transportation, Medical Malpractice,& Cyber ProgramF. Medical Malpractice | <https://www.doa.la.gov/media/k20ga5re/medical_malpractice_c>[lient\_instructions.pdf](https://doa.la.gov/media/k20ga5re/medical_malpractice_client_instructions.pdf) |
| Commercial General Liability Client Instructions | 1. 93

Attachment A: Scope of ServicesPart VIII Commercial General Liability (CGL)* 1. CGL Claims (Including Premises- Operations, Public Officials, Professional, Employment Practices, Personal Injury, Media, and Civil/Constitutional Rights)
 | <https://www.doa.la.gov/media/eusn3lvw/general_liability_client>[\_instructions.pdf](https://doa.la.gov/media/eusn3lvw/general_liability_client_instructions.pdf) |
| Loss Prevention Client Instructions | 1. 94

Attachment A: Scope of ServicesPart IX Loss Prevention and Underwriting Services* 1. Loss Prevention Insured Agency Safety Audits
 | <https://www.doa.la.gov/media/53vbbm3t/loss_prevention_client>[\_instructions.pdf](https://doa.la.gov/media/53vbbm3t/loss_prevention_client_instructions.pdf) |
| Example Loss Prevention Safety Training Courses | p. 94Attachment A: Scope of ServicesPart IX Loss Prevention and Underwriting Services“B. Loss Prevention Training” - | <https://www.doa.la.gov/media/grfhlhh2/standard_loss_preventi>[on\_safety\_training\_courses\_for\_insured\_agencies.pdf](https://doa.la.gov/media/grfhlhh2/standard_loss_prevention_safety_training_courses_for_insured_agencies.pdf) |
| Building Appraisal Procedures | p. 96Attachment A: Scope of ServicesPart IX Loss Prevention and Underwriting ServicesF. Real Property Appraisals | <https://www.doa.la.gov/media/ellmmh2v/building_appraisal_pro>[cedures.pdf](https://doa.la.gov/media/ellmmh2v/building_appraisal_procedures.pdf)  |

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| Example Appraisal Reports | p. 97Attachment A: Scope of ServicesPart IX Loss Prevention and Underwriting ServicesF. Real Property Appraisals Item 9 | <https://www.doa.la.gov/media/hivjmc3m/building_example_1_a>[ppraisal\_report.pdf](file:///%5C%5Cfsusrstr1%5CfshomeD%5CDGrand%5CContracts%20%26%20RFPs%5CTPA%20Contracts%20-%20Claims%5C2021%20TPA%20RFP%5C3000016632%20Published%203-1-2021%5Cppraisal_report.pdf%20) <https://www.doa.la.gov/media/nnobk1dj/building_example_2_a>[ppraisal\_report.pdf](https://doa.la.gov/media/nnobk1dj/building_example_2_appraisal_report.pdf) |
| Example Insurance Premium | p. 97Attachment A: Scope of ServicesPart IX Loss Prevention and Underwriting ServicesG. Premium Invoice Report | <https://www.doa.la.gov/media/qpuhxfei/example_insurance_pre>[mium\_invoice.pdf](https://doa.la.gov/media/qpuhxfei/example_insurance_premium_invoice.pdf) |