Section 4

Records Management

July 20, 2016 Page 41 of 249

Section 4 – Records Management

1.0	Introduction	43
2.0	Project File Availability	43
3.0	Logistics	43
4.0	Establishing Project Files.	43
4.1	Grant and Project Approval Files	43
4.2	Citizen Participation Files	44
4.3	Project Activity Files	44
4.4	Construction Project Files	44
4.5	Financial Management Files	45
4.6	Audit Files	46
4.7	Procurement Files	47
4.8	Labor Standards Files	48
4.9	Civil Rights Files	49
4.10	Environmental Review Files	50
4.11	Acquisition Files	51
4.12	Demolition Files	53
4.13	Relocation Case Files	54
4.14	Property Management Files	55
4.15	State Monitoring/Inspection Files	55
4.16	Project Close-out Files	55
4.17	Lead-Based Paint Files	56
4.18	General Compliance Files	56

Section 4 - Records Management

1.0 Introduction

The grantee must maintain all program and project-related documentation such as financial records, supporting documents, and statistical records. These records must be retained for a period of five years after closeout of the State's Disaster Recovery grant by HUD.

2.0 **Project File Availability**

The filing system the grantee establishes to keep records should be easy to use while providing a historical account of activities for examination and review by the OCD-DRU, auditors, and local grantee staff. The Disaster Recovery CDBG records are subject to the Freedom of Information Act and relevant state laws regarding public availability.

3.0 **Logistics**

The filing system should be established on a project basis. Files should, to the extent possible, be maintained in a central location.

4.0 **Establishing Project Files**

The checklist below is a sample of the major file categories that should be maintained and a listing of materials that should be kept in each file. This list is not all inclusive. Although a consultant may maintain a set of files in his/her office, the grantees are required to maintain the original files at their location.

4.1 **Grant and Project Approval Files**

Files to Maintain	Notes/Dates
Grant and Project Approval (Refer to Manual Section 1 and Section 2)	
Letter from the OCD-DRU awarding grant	
Request for Project Amendment Form	
Contract Agreement and any Contract Amendments	
Records of correspondence concerning other contract conditions	

August 3, 2015 Page 43 of 249

4.2 Citizen Participation Files

Files to Maintain	Notes/Dates
Citizen Participation (Refer to Manual Section 2)	
Copy of all notices of public hearings held and proofs of publication relating to the Disaster Recovery CDBG program	
List of persons attending public hearings and minutes of the meetings	
Citizen inquiries and complaints and correspondence responding to the inquiries and complaints	
Copy of Citizen Participation Plan with adopting resolution. Records documenting implementation and compliance with the CP Plan	
☐ Citizen Complaint Procedures	

4.3 Project Activity Files

Files to Maintain	Notes/Dates
Project Activity (Refer to Manual Section 2)	
Applications providing a full description of each activity taken	
Records demonstrating that each activity undertaken meets one of the National Objectives of the Disaster Recovery CDBG program	

4.4 Construction Project Files

Files to Maintain	Notes/Dates
Construction Projects (Refer to Manual Section 2 and Section 6)	
☐ Special studies, surveys, investigations, tests results, et cetera	
Copy of Preliminary design and cost estimates which were included within application	
Final design documents and cost estimates	
Evidence that all land, rights-of-ways, and easements have been obtained prior to advertising project for bids; should include highway permits and railroad crossing permits as applicable	
☐ Transmittal to OCD-DRU of plans and specifications to review	
Receipt and authorization from OCD-DRU to advertise	

August 3, 2015 Page 44 of 249

Files to Maintain	Notes/Dates
Advertisements for bids	
☐ Bid documents	
Evidence of submittal to and/or review by cognizant state or federal agency having jurisdiction over project	
Conformance with Architectural Barriers Act, if applicable	
List of proposed bidders and suppliers receiving copies of the bid documents	
☐ Minutes of public bid opening	
☐ Tabulation of bids with copy of the bid proposal	
☐ Bidder qualification information; verification of contractor license	
☐ Notice of award of the contract to the lowest responsible bidder	
☐ Notice to Proceed	
Cost breakdown, if required	
Evidence of contractor and subcontractor verification of eligibility and approval	
Architect/engineer inspection reports or project status reports, field measurements and test results ("Construction Inspection Reports")	
Records of claims, disputes, et cetera	
☐ Change orders and field orders with supporting documentation and justification	
Final inspection and acceptance of project	
☐ Clear lien certificate and final payment to contractor	
☐ As-built drawings	
Correspondence, memoranda, and other records that may relate to construction contracts	
☐ Verification of contractors' compliance with Section 3 (of the HUD Act of 1968) regulations	
Comprehensive Construction Contract Checklist (See Sample in Exhibit 2-4)	
4.5 Financial Management Files	
Files to Maintain	Notes/Dates
Financial Management (Refer to Manual Section 5)	
Authorized Signature Form	
☐ Financial Management Questionnaire (mailed with "Application Revision Letter")	
☐ Electronic Funds Transfer Enrollment Form	

July 20, 2016 Page 45 of 249

Files to Maintain	Notes/Dates
☐ Process to Change forms	
Requests for Payment	
General-purpose Financial Statements (Statement Of Revenues, Expenditures And Changes In Fund Balance And A Balance Sheet)	
Record of commitment of other funds	
Source documentation (contracts, purchase orders, vouchers, invoices, requests for partial payment, etc.)	
Support documentation (canceled checks, deposit slips, monthly bank statements, etc.)	
Grantee Code of Ethics	
Grantee audits	

4.6 Audit Files

Files to Maintain	Notes/Dates
Audit (Refer to Manual Section 5 and Section 6)	
☐ Method utilized to procure audit firm(s)	
Professional Services Agreement with independent CPA ("written engagement agreement")	
Financial Reports	
☐ Information relating to Financial Reports costs	
☐ Data collection Form and Reporting Package add	
Financial Reports required if Single Audit is not done	
Annual sworn financial statements if revenue received was \$50,000 or less,	
An annual compilation if revenue received was more than \$50,000 but less than \$200,000,	
An annual review to be accompanied by an attestation report, if revenue received was \$200,000 or more but less than \$750,000, or	
An annual audit if revenue received was \$750,000 or more.	
☐ Independent Audit Results, Support Documentation, and Corrective Actions	
Force Account, if required	
Contact the OCD-DRU for record keeping requirements with respect to force account.	

Page 46 of 249 July 20, 2016

4.7 Procurement Files

Files to Maintain	Notes/Dates
Procurement (Refer to Manual Section 6)	
Adopted procurement policy	
All Contracts	
Amendments to contracts (if applicable)	
Task Orders and/or change orders (if applicable)	
☐ Methods and procedures for procurement transactions	
☐ Negotiation methodologies	
Excess Cost (Bid) Procedures (for when bids exceed cost estimates)	
Evidence of Grantee's attempt to identify and solicit minority contractors and vendors and documentation to support "good faith effort"	
Cost and price detail summaries ("Cost/Price Detail Summary form")	
☐ Notice of Contract Awards	
☐ Verification form(s), if applicable	
Contractor certifications	
☐ Bonding and Insurance forms	
For all services procured through the Small Purchase Method:	
☐ Price or rate quotations from at least three sources	
☐ Written documentation of businesses contacted and basis for selection	
For all services procured through the Competitive Sealed Bids Method:	
☐ Bid Package, applicable (materials, supplies, construction services only)	
Minutes from Public Bid Opening, if applicable (materials, supplies, construction services only)	
☐ Written reason for rejecting any or all bids	
For all services procured through Competitive Negotiation:	
RFQ and/or RFPs, if applicable (professional services only)	
Advertisement of RFP/RFQ	
All responses (offers) to Advertisement, RFQ and/or RFPs received	
☐ Written review and evaluation of responses (offers) received	

Page 47 of 249 April 16, 2012

Files to Maintain	Notes/Dates
For all services procured through Non-Competitive Negotiation:	
☐ Written approval from OCD	
Advertisement of RFP/RFQ	
Response (offer) to Advertisement, RFQ and/or RFPs received	
Written review and evaluation of responses (offers) received	
☐ Written documentation of negotiation with firm	

4.8 Labor Standards Files

Files to Maintain	Notes/Dates
Labor Standards (Refer to Manual Section 7)	
Designation of a local Labor Standards Compliance Officer	
☐ Federal Labor Standards Provisions	
Evidence of apprenticeship/trainee registration and certification if apprentice or trainee rates were paid	
☐ Employee interviews	
Evidence indicating that the federal wage determination and the Labor, E.O., and Safety posters were posted	
☐ Complaints from workers, if any, and actions taken	
☐ Labor Standards Compliance Report(s), if any	
☐ Final Wage Compliance Report	
☐ Traceable Correspondence of Liquidated Damages add	
☐ Supplementary Statement add	
Labor Standards Enforcement Report add	
Grantee Notification of Underpayment or Withholding	
Wage Determination	
☐ Request for Wage Determination	
Wage Rate Decision (includes Invitation for Bids (IFB), Request for Proposal (RFP) and Purchase Order (PO) if applicable)	
☐ Project Wage Rate Sheet(s)	
Evidence of the 10-day call	
☐ Wage determinations modifications and additional classifications with Supplemental Agreement	

Page 48 of 249 April 16, 2012

Files to Maintain	Notes/Dates
<u>Payroll</u>	
Payroll deduction authorizations	
Evidence of restitution, if any	
Apprenticeship papers for all Contractors/Subcontractors utilizing apprentices	
☐ Trainees papers for all Contractors/Subcontractors utilizing trainees	
Contractor's/Subcontractor's New Employee Information Form	
Contractor's/Subcontractor's Existing Employee Information Form	
Contractor's and subcontractor's weekly payrolls	
Corrected Payroll, if applicable	
Certified Correction Payroll, if applicable	
Statements of Compliance signed by an officer of the company	
Fringe Benefit Verification	
Payroll Form/Statement of Compliance: fringe benefits must be marked	
Supplementary Signed Statement for fringe benefits if not using previous forms	

4.9 **Civil Rights Files**

Files to Maintain	Notes/Dates
Civil Rights (Refer to Manual Section 8)	
Section 3 of the HUD Act of 1968	
☐ Section 3 of the HUD Act of 1968 Complaint Form	
Fair Housing activity (incl. Utility Bill Stuffer and a Fair Housing flyer)	
Section 3 of the HUD Act of 1968 Employment activity	
Section 3 of the HUD Act of 1968 Contracting activity	
Equal Opportunity	
Equal Opportunity Records	
☐ Employment and Training, Construction and Non-construction Report	
Section 504	
Self-evaluation with all areas examined	

Page 49 of 249 April 16, 2012

Files to Maintain	Notes/Dates
List of interested persons consulted	
☐ Transition Plan (if applicable)	
☐ Summary of Previous Actions Taken to Achieve Compliance with Section 504	
 Description of modifications made, or to be made, whether administratively or physically 	
Designation of responsible person to coordinate Section 504 (if 15 or more employed)	
Grievance Procedure (if 15 or more persons are employed) - relating specifically to Section 504	
☐ Notices Required (if 15 or more persons are employed)	
Statement of Policy to be used with published or recruitment materials or publications of general information	
☐ Method for ensuring participation by those likely to be affected by the Disaster Recovery CDBG Program who have visual or hearing impairments	
Procedures which ensure that interested persons (including those with visual or hearing impairments) can obtain information on the existence and location of accessible services, activities, and facilities	
☐ Employment/Personnel Practices	
☐ Data which shows the extent to which handicapped individuals are benefitting from the Disaster Recovery CDBG program	
Section 504 Assurance	

4.10 Environmental Review Files

Files to Maintain	Notes/Dates
Environmental Review Record (Refer to Manual Section 9)	
Environmental Review Record (ERR)	
Certified Environmental Findings and Records	
Finding of Exemption	
Documentation	
Certification of Exemption for HUD-funded Projects (Exhibit 9-1)	
Confirmation from the OCD-DRU	

Page 50 of 249 April 16, 2012

Files to Maintain	Notes/Dates
Finding of Categorical Exclusion (if applicable)	Notes/Dates
Documentation	
Confirmation from the OCD/DRU	
Statutory checklist	
Project description	
☐ Environmental Assessment/Checklist (if applicable)	
ERR Project Map with boundaries marked	
☐ Floodplain Map (if applicable)	
☐ Floodplain Notices/8-step documentation (if applicable)	
☐ US Corps of Engineers letters (to and from / if applicable)	
State Historic Preservation letters (to and from)	
Farmland Conversion Impact Rating form (if applicable)	
Historic Preservation Housing Rehab Certifications (for housing activities only)	
Statutory Checklist Completion Forms (for housing activities only)	
Notice of Intent to Request Release of Funds OR Combined Notice of Finding of No Significant Impact and of Intent to Request a Release of Grant Funds	
☐ Notice of FONSI distribution list	
Finding of No Significant Impact (FONSI)	
Finding of Significant Impact (FOSI)	
Request for Release of Funds and Certification	
☐ Notice of Release of Funds	
All letters related to ERR process	
Any required permits	
4.11 Acquisition Files	
Files to Maintain	Notes/Dates

Files to Maintain	Notes/Dates
Acquisition (Refer to Manual Section 10)	
☐ Voluntary Acquisition Policy	
☐ Intent Not to Acquire, if applicable	
☐ Waiver for Donated Property, if applicable	

Page 51 of 249 April 13, 2015

Quick-take forms, if applicable	
List identifying all parcels to be acquired for the project ("Acquisition Composite	
List")	
For each parcel, easement, or right-of-way acquired or obtained:	
☐ Identification of property and property owner(s),	
Determination of ownership,	
If applicable, evidence that owner received a Preliminary Acquisition Notice	
accompanied by the notice entitled "When a Public Agency Acquires Your	
Property",	
A copy of valuation for each parcel obtained by purchase whether by appraisal or	
opinion of a knowledgeable person,	
If applicable, a Statement of the Basis For the Determination of Just Compensation	
☐ If applicable, a copy of the written purchase offer and documentation of the date of	
delivery,	
If applicable, as in the case of a donation, a Property of Servitude Acquisition Waiver,	
Record of negotiations with the property owner,	
Acquiring agency's administrative settlement and supporting documentation,	
Copy of a Contract of Sale or Act of Donation,	
Copy of a Statement of Settlement Costs and evidence (via a copy of a cancelled	
check) that the owner received net proceeds (if applicable) due from sale,	
Copy of recordation at the appropriate parish courthouse,	
If applicable, a copy of an appeal or complaint filed and Agency response.	
Persons Not Displaced (Refer to Manual Section 10)	
For each person not displaced:	
Evidence that the person received timely written notice that he/she would not be	
displaced by the project;	
Evidence that tenants occupying a dwelling received a timely offer of: (a) a reasonable	
opportunity to lease and occupy a suitable, affordable, decent, safe and sanitary	
dwelling on the real property and (b) reimbursement of any out-of-pocket expenses	
incurred in connection with any temporary relocation or a move to another unit on	
the real property;	
For each occupant that is not displaced but elects to move permanently from the real	
property, indicate the reason for the move and any personal contact to explain that	
the person will not qualify for relocation payments as a "displaced person".	
Displaced Persons (Refer to Manual Section 10)	
Identification of the person's name, address, racial/ethnic group classification and	
date of initial occupancy. For residential tenant-occupants, include age, sex, and	
income of all members of the household and monthly rent and utility costs. For	
homeowners, include Agency "acquisition cost" of unit. For nonresidential	
occupants, include type of enterprise;	

Page 52 of 249 April 13, 2015

Files to Maintain	Notes/Dates
 Evidence that person received timely written notice of possible displacement and a general description of the relocation payments and advisory services for which he/she may be eligible, basic eligibility conditions and the procedures for obtaining payments; Evidence that person received timely written notice of eligibility for relocation assistance and, for those displaced from a dwelling, the specific comparable replacement dwelling and the related cost to be used to establish the upper limit of the replacement housing payment; Identification of relocation needs and preferences, dates of personal contacts and services provided; Identification of referrals to replacement properties, date of referral, rent/utility costs or sale price (if dwelling), date of availability, reason(s) person declined referral; Copy of 90-day notice and vacate notice, if issued; 	
 Identification of actual replacement property, rent/utility costs or sale price (if dwelling) and date of relocation; Copy of replacement dwelling inspection report showing condition of unit and date of inspection; Copy of each approved claim form and related documentation, evidence that person received payment, and if applicable, Section 8 Certificate or Housing Voucher; Copy of any appeal or complaint filed and grantee response. 	

4.12 Demolition Files

Files to Maintain	Notes/Dates
Demolition (Refer to Manual Section 10)	
For each property demolished, excluding Reconstruction:	
A file for each unit demolished	
Evidence that demolition was carried out in accordance with the requirements under La. R.S. 33:4765/et.seq.	
Proof that the unit was not able to be rehabilitated in a cost efficient manner. (Photos or written Section 8 checklists, other documentation)	
Proof that the unit was vacant prior to demolition.	

April 16, 2012 Page 53 of 249

4.13 Relocation Case Files

Files to Maintain	Notes/Dates
Relocation Case Files (Refer to Manual Section 10)	
☐ URA Policy	
 □ Claim form(s) □ Claim for Fixed Payment in Lieu of Payment for Actual Reasonable Moving and Related Expenses □ Claim for Moving Costs □ Claim for Replacement Housing Payment for Homeowners □ Claim for Rental Assistance or Down payment Assistance 	
Acknowledgement of Receipt of Relocation Payments	
For each relocation claim:	
☐ Evidence and dates of personal contacts; and description of services provided.	
☐ Identification of person, displacement property, racial/ethnic group classification, age and sex of all members of household, monthly rent and utility costs for displacement and replacement housing, type of enterprise, and relocation needs and preferences.	
☐ Notice of Eligibility for Relocation Assistance	
☐ Notice of Non-displacement	
Recipient Interview and Survey (Household Case Record form for replacement-housing needs	
☐ Identification of referrals to replacement properties, date of referral, sale price or rent/utility costs (if dwelling), date of availability, and reason(s) for declining referral.	
Copy of 90-day notice and vacate notice, if issued.	
☐ Identification of actual replacement property, sale price or rent/utility costs (if dwelling), and date of relocation.	
Replacement dwelling inspection report; and date of inspection.	
A copy of each approved claim form and related documentation; evidence that the person received payment.	
☐ Copy of any appeal or complaint filed and recipient's response.	
Copy of deferred loan lien agreement that has been filed with the clerk of courts office	
Business Relocation	
General Information Notice (GIN)	
☐ Notice of Interest (Notice to Owner)	

Page 54 of 249 April 16, 2012

	Notes/Dates
Files to Maintain	1 (Otes/ Dates
Relocation Eligibility (NOE)	
4.14 Property Management Files	
Files to Maintain	Notes/Dates
Property Management	
Grantee Agreement/CEA	
Physical Inventory and Reconciliation of Inventory records on Property Control Tracking log (See Exhibit 11-1)	
Proof of Adequate maintenance and control	
☐ Proper sales procedures	
☐ Equipment records	
Equipment of Disposition	
4.15 State Monitoring/Inspection Files	
Files to Maintain	Notes/Dates
State Monitoring/Inspections (Refer to Manual Section 12)	
State letter(s) of findings	
Grantee response to letter of findings	
State's response clearing findings	
Other correspondence related to the OCD-DRU's monitoring visits	
4.16 Project Close-out Files	
Files to Maintain	Notes/Dates
Project Close-out (Refer to Manual Section 13))	
Project Completion Report	
Conditional Project Close-out letter from OCD-DRU	
Final Project Close-out letter from OCD-DRU	
Certificate of Completion Forms	
Clear Lien Certificate	
Construction Contract Change Orders	

Page 55 of 249 April 15, 2014

Files to Maintain	Notes/Dates
Grantee/CEA Final Performance Report	
Grantee/CEA Close-out letter from OCD-DRU	
4.17 Lead-Based Paint Files	
Files to Maintain	Notes/Dates
Lead-Based Paint Files (Refer to Manual Section 14)	
Documentation that tenants were provided with Lead Hazard Pamphlet or an EPA-approved equivalent	
Documentation that the disclosure form was included in the lease packet and was signed by the tenant prior to executing a lease.	
Documentation that a lead-based paint evaluation or assessment was performed on any housing project (buildings built prior to 1977 only)	
☐ Proof of Lead Hazard Reduction work	
Proof of ongoing maintenance activities, if required	
Documentation that safe work practices were followed for all maintenance and renovation work that disturbs paint that may be lead-based paint above the deminimus level.	
4.18 General Compliance Files	
Files to Maintain	Notes/Dates
General Correspondence	
Incoming and outgoing correspondence that does not fall into the above categories or into a specific project file category	
4.19 Specific Requirements for Hurricane Isaac Allocation	
Files to Maintain	Notes/Dates
Green Building Standards	
Documentation certifying achievement of ENERGY STAR, Enterprise Green Communities, LEED, ICC-700, EPA Indoor AirPlus, or other equivalent green building program OR completion of the HUD CPD Green Building Retrofit Checklist	

April 15, 2014 Page 56 of 249